**RESUME**

Sagar Patil

Sr Quality Analyst

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**PROFESSIONAL SYNOPSIS**

* A detail oriented professional with Overall 4+Years of Experience in **Software testing** with expertise in **Investment Banking and CRM** domain.
* Experience in **Investment banking operations**.
* Worked on **CRM** Product.
* Performed different types of testing like **Functional testing , Regression Testing**, **Retesting**,
* Complete idea about **SDLC, and** familiar with **Software testing life cycle.**
* Very good experience in Analysing requirements (**SRS**)
* Prepared **test Scenarios,** Design **Test cases,** and Defect analysis, defect report.
* Execute the test case to meet customer requirement
* Participate in **scrum meeting** to discuss about project progress report every day.
* Implemented **Agile Methodology** process in the project.
* Expertise in bug tracking process using bug tracking tool **ALM 12.53**
* Good communication, collaboration with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.

**CORE COMPETENCIES**

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| **TECHNICAL** | |  |
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| **Operating Systems** | | **:** Windows XP, Windows7 |
|  | |  |
| **Database** | | : SQL |
| **Testing Tools** | | : HPALM 12.53. |

**Software Testing Skills :** Functional testing, Globalisation testing, Integration testing

**PROFESSIONAL WORK EXPERIENCE**

Worked as **Associate**in Sharad-Vijay Infrastructure Pvt ltd.

Working as **Sr. Quality Analyst** in **e–Zest Solutions**, Mumbai from Nov 2016 to till date

**EDUCATION**

**BCA In Pune University, Pune**

**PROJECTS UNDERTAKEN**

**1 .**

**Project Name** **: Corporate Client Solutions**

**Domain** **: Investment Banking**

**Client** **: UBS Global, USA**

**Environment** **: HP ALM 12.53**

**Testing Methodology : Functional Testing**

**Role : Manual Tester**

Corporate Client Solutions division provides corporate, financial and sponsor clients with expert advice, innovative solutions and outstanding execution for both simple and complex transactions and everything in between.

**Coverage and advisory:** M&A advice and execution, refinancing, spinoffs, exchange offerings, joint ventures,takeover defense, corporate broking and other advisory services.

**Capital markets solutions:** Equity capital markets: Equity capital raising, related derivative products, riskmanagement solutions, IPOs, right issues, follow-ons, block trades, equity-linked transactions and other strategic equity solutions. Debt capital markets: Debt capital rising including investment-grade and emerging market bonds, high-yield bonds, subordinated debt and hybrid capital.

**Financing solutions:** Customized solutions across asset classes including structured financing, real estate financing,special situations group and selective corporate lending.

**Responsibilities**

* Understand the FRS document and analyse the requirement.
* Prepare the test case from use case
* Execute the test case to validate customer requirement
* Involved in review test case and send review comments to colleagues.
* Prepared mapping sheet of SRS and test case
* Sending the Regular status to the higher authorities in a timely manner.
* Participate in scrum meeting to discuss about project progress report every day.
* Log the defect using defect management tool such as ALM 12.53
* Participate in scrum meeting to discuss about project progress report every day.

**2 .**

**Project Name** **: Call Centre Order Management Enterprise Transformation**

**Domain : CRM, Billing**

**Client : Allstate, USA**

**Environment : HP ALM 12.53.**

**Testing Methodology : Manual testing, Functional Testing**

**Role : Manual Tester**

In today’s fast growing business scenario where time is money and the customer is king, Organizations feel the need to integrate their Sales and Customer Support teams with Back office Operations and Finance departments.Different departments use different application types to manage customer information. Front-office employees use CRM applications that support customer facing activities such as sales, marketing and customer service whereas Back-office employees use ERP applications that support transactional, reporting and compliance activities. While front-office applications have historically been developed around the idea of cross-organizational collaboration, Comet manages every aspect of your customer interactions, provides powerful insight into the performance of your business and your staff, and drives user productivity. COMET will revolutionize how you manage your business and your employees manage their day.

**Benefits of Comet Is Right for Use**

* Full CRM feature-set – Sales, Marketing and Customer Service
* Interactive Dashboard - Fully Customizable to How You Work
* Rich Personalized User Experience
* Fresh Look and Feel
* Out-of-the-Box Integration with Sage ERP Systems
* Low Total Cost of Ownership
* Manage customer relationships more effectively
* Reduce costs
* Increase profitability
* Achieve sustainable competitive advantage over the long term

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| **PERSONAL DETAILS** |  |
| Date of Birth : | 1 May 1990 |
| Permanent Address : | 351,Patil Wada, Shindewadi. Tel-Miraj,Dist-Sangli. |
| Language known : | English Hindi and Marathi |

Sagar Maruti Patil